



## Our aims and objectives are...

- To safeguard the constitutional position of the City of London Corporation.
- Scrutinise all government legislation, represent the City's views and provide evidence to Parliamentary and GLA Committees and promote the City's private legislation.
- Deliver events that support the interests of the City and the UK.
- Liaise with the Royal Household and the London Diplomatic Corps.
- Generate income from private use of the Guildhall.
- Provide a service for the City's elected Members including arrangements for Committee events and Common Hall.

## Our five major workstreams this year will be...

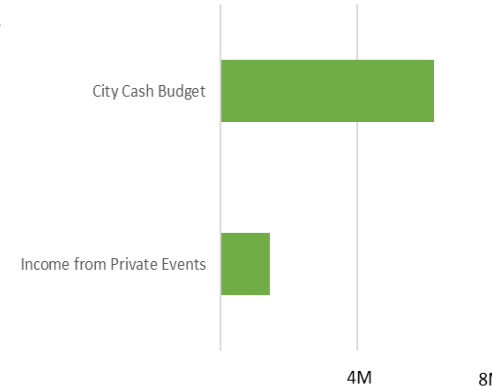
1. Respond to new government legislation particularly in respect of Brexit related matters.
2. Draft and secure the passage through Parliament of CoL Bills including a planned Markets Bill.
3. To deliver the workstreams and efficiencies arising from the fundamental review including income generation.
4. Together with Chamberlain's and City Surveyor's departments, introduce new mechanisms for the transparency and recovery of facilities-related events costs.
5. To deliver the City's programme of events for 2020/21 and maximise the effectiveness of City hospitality.

## Spend by Outcome FY 19/20

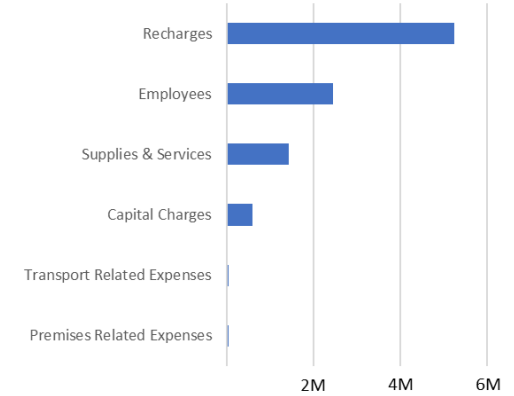


- 3. People have equal opportunities to enrich their lives and reach their full potential
- 5. Businesses are trusted and socially and environmentally responsible
- 6. We have the world's best legal and regulatory framework and access to global markets
- 7. We are a global hub for innovation in finance and professional services, commerce and culture
- 10. We inspire enterprise, excellence, creativity and collaboration
- 11. We have clean air, land and water and a thriving and sustainable natural environment

## Where our money comes from



## Where our money is spent



## Our Impact

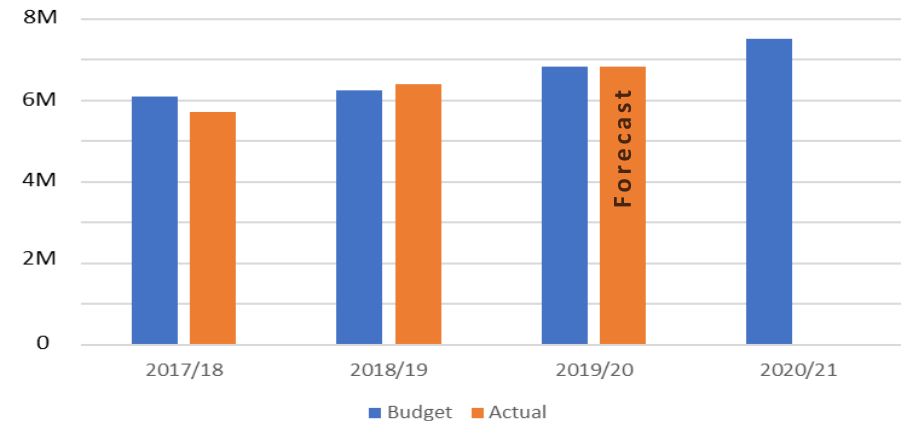
Protecting the City's interests by responding to new legislation post Brexit.

Sustaining a premier venue for hire by working with the City Surveyor to ensure an effective repairs and maintenance programme part funded by a growth in income.

## Income Generation



## Budget vs Actual



## What's changed since last year...

### Projects

- Enhanced Brexit related Parliamentary engagement co-ordinated with other departments
- Air Quality Bill introduced in Parliament
- Increased co-ordination of City-hosted events
- Fundamental review initiated
- New event booking systems implemented

### Risks

- CR10 - Adverse political development—risk level revised
- Brexit related risks identified

### Staff

- Deputy Remembrancer appointed

### Training:

- Appointment of a new apprentice and creation of a working apprenticeship.

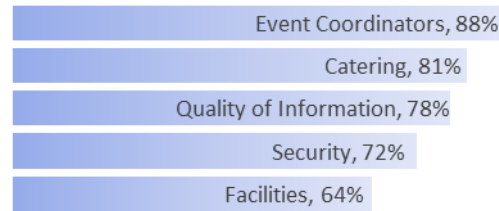
### Plans under consideration...

| Change Action  | Time Scales         |
|--|---------------------|
| Fundamental review implementation                              | FY 20/21            |
| Response to Brexit   | On-going            |
| Introduction of Markets Bill                                   | Planned Q3 FY 20/21 |
| Review of charging calculation for private events at Guildhall | FY 20/21            |

## Key Customer Feedback

In 2018/19, events clients said they were

“very satisfied”



of clients said they would be

likely or very likely to hold another event at Guildhall

## Equalities & Inclusion

To continue to support diverse and charitable organisations and enhance community engagement.

- Diverse City hosted events
- Reduced charges for charities and other community organisations.
- Briefings to Parliament on community related issues.

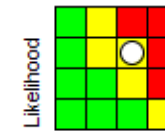
## Corporate Performance Framework KPIs

### Remembrancer's Office contribute to

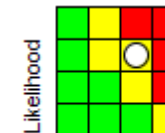
|  |
|--|
| No. amendments to relevant policy decisions secured                                      |
| Compliance with Government requirements and expectations as Brexit arrangements progress |
| % increase in income (new business)  |
| % improvement made on relevant processes or projects as a result of review               |
| % savings targets achieved   |
| % income targets achieved  |
| % customer satisfaction  |

## Key Risks

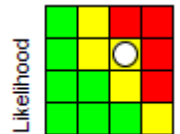
Adverse Political Development



Safe event management



Impact of Brexit



Failure to generate income



## Our delivery partners and key stakeholders

Government

Parliament, City Financial, Cultural and other institutions

City of London Police

Internal partners: Innovation & Growth, Mansion House, Communications, City Surveyor's, Chamberlain's and other service departments.